EHC Distance Learning Options

1. Video Conference

For the benefit of your multi-site distance learning program, and in order to provide you with accurate information, please allow time for the tech team to evaluate your request.

Facilities have unique attributes that must be considered in combination with other “send/receive sites”. Equipment compatibility requires testing, and bridging technologies may need to be commissioned in order to support the videoconference.

EUHM auditorium to EUH auditorium by Fiber Optics (leadership). After admin approval, reserve auditoriums via R25. Send agenda and presentation media ahead of time. Techs punch up sources according to the agenda. Presenters stay behind the podium/on camera and speak into the microphone.

2. Audio Conference

Speakerphone. Request at time of reservation for preferred duplexing “Star Phone”.

Installed audio capture/projection systems. Specify at time of reservation. Received audio is projected via classroom speakers; speak into the microphone to communicate with remote party. Reserve a conference call through netcomm if three or parties need to be connected.

3. Web Conferencing

Webex (HR, EeMR, Admin), GoToMeeting (Radiology, Pathology). Vendor is paid to host connections.

If participant, typically URL is shared with audience by conference coordinator a few days ahead of program. Send to technician to test. Link will establish connection for duration of conference. Audio is received by speakerphone or by computer. To submit comments or questions, key in to chat area or use dial pad to enter queue (conference-specific).

If host, establish program with vendor in advance. Conference coordinator will share access instructions with audience. Login to site to establish host connection. Audio is sent by speakerphone. Speak into speakerphone or mic. If audio is to be sent by computer, special consideration to room, mic, and software preparation is necessary.

VDT complicates access to files, screens, and applications.

4. Live Streaming

Encoded in EUH auditorium and pushed to EU streaming server. Desktops on which program is to be viewed must have RealPlayer software loaded. Contact 8-help to load software. Headphones or speakers required to hear audio.

Desktops connect to EU streaming server. Link is predetermined and communicated by conference coordinator.

5. Streaming Video

Encode previously recorded video into standard video format and upload to EHC IS streaming server. Develop intranet webpage to access video stream.

VDT-compatible Adobe FlashPlayer required to playback audio and video.